

HAMILTON COUNTY

QUICK REFERENCE GUIDE



HAMILTON COUNTY
PUBLIC HEALTH

**Mental Health | Stabilization
Health & Dental Clinics
Food | Shelter**



A GATEWAY TO HELP

Essential Community Services

24 hours a day
7 days a week
365 days a year



United Way 211



 211 or 513-721-7900

 uwgc211.org

24/7 confidential care line that is a comprehensive source of information about local resources.



Central Connection



 513-558-8888

 centralclinic.org/get-help-here/

24/7 behavioral health access providing assessments, referrals, transitional support and benefits enrollment coordination.



Relink



 relink.org

A free online tool for finding resources across a full continuum of care from addiction recovery, human trafficking, and incarceration reentry.



Table of Contents

Overdose Prevention	<u>03-04</u>
Shelters	<u>05-06</u>
Street Outreach	<u>07</u>
Partner Violence Shelters	<u>08</u>
Food Programs	<u>09-11</u>
Health & Dental Clinics	<u>12</u>
Substance Use & Mental Health Services	<u>13-16</u>
Cell Phones & Legal Information	<u>17</u>
Reentry Services	<u>18</u>
Showers, Laundry & Haircuts	<u>19</u>
Employment Services	<u>20</u>
Pet Care	<u>21</u>
General Services	<u>22</u>

Programs, eligibility, hours, and distribution schedules may change.
Call or check the website before traveling.

Last reviewed September 2026



S.A.F.E Services

Connecting people at risk of overdose with supplies, support, education, and services that promote safety and help prevent overdose and blood-borne infections.



CONTACT US



Daily schedule text
LOCATIONS to 844-734-4081



513-316-7725



hcphsafeservices

Know What's in the Supply

Drug checking helps identify what is in the local drug supply to support informed decisions and overdose prevention.

Hamilton County Public Health analyzes samples to monitor supply trends and share alerts with the community.

The service is anonymous & available at S.A.F.E Services sites.

Scan the QR code or contact
HCPH Outreach Coordinators



Contact Us

513-817-7784





OVERDOSE PREVENTION VENDING MACHINES

NeighborHub Health



40 E McMicken Ave.
Cincinnati, OH 45202
(backside of building)

ACCESSIBLE 24/7 AFTER SIGNING UP



To sign up please call:
513-801-6330
Monday-Friday 8 AM - 4 PM

Cincinnati Fire Station #3



4329 E 9th St.
Cincinnati, OH 45202
(side of building on Broadway)

ACCESSIBLE 24/7 AFTER SIGNING UP



To sign up please call:
513-801-6330
Monday-Friday 8 AM - 4 PM

UC Emergency Room



3188 Bellevue Ave.
Cincinnati, OH 45219
(Main ER lobby)

AVAILABLE TO PATIENTS & FAMILIES



Code to dispense is
posted on machine



All supplies are available at no cost

Drug Test Strips



Safe Sex Kits



Feminine Products



Naloxone Nasal Spray



First Aid Kit



Body Wipes



SHELTER

Emergency Housing Resources



STRATEGIES TO
END HOMELESSNESS

CENTRAL ACCESS POINT (CAP)



513-381-SAFE (7233)

Monday-Friday 9:00 AM to 5:00 PM

Saturday and Sunday 10:00 AM to 2:00 PM

Centralized intake connecting people experiencing or at risk of homelessness with shelter and housing resources.

Facilities for Single Individuals

Facility	Address	Phone Number
<u>David & Rebecca Barron Center (Men)</u>	411 Gest Street, Cincinnati, OH 45202	513-721-0643
<u>Fair Haven Rescue Mission (Men)</u>	260 Pike Street Covington, KY 41011	859-491-1027
<u>City Gospel Mission (Men)</u>	1805 Dalton Ave, Cincinnati OH 45214	513-345-1065
<u>St. Francis - St. Joseph Catholic Worker House (Men)</u>	1437 Walnut St, Cincinnati, OH 45202	513-381-4941
<u>Emergency Shelter of Northern Kentucky (Men)</u>	436 West 13th, Covington KY 41011	859-291-4555
<u>Esther Marie Hatton Center (Woman)</u>	2499 Reading Road, Cincinnati, OH 45202	513-562-1980
<u>Shelterhouse - Winter Shelter</u>	411 Gest Street, Cincinnati, OH 45203 TENTATIVE OPEN DATE: Second Wednesday in November	513-721-0643 Ext. 111
<u>Campbell County Cold Shelter (All Adults)</u>	524 Columbia St, Newport, KY 41071 Open: November 1 - March 31 annually	859-979-0026



SHELTER

Facilities for Families

Facility	Address	Phone Number
<u>Haven House Emergency Shelter</u>	550 High St, Hamilton, OH 45015	513-863-8866
<u>Welcome House of NKY (Women & Children)</u>	1132 Greenup St, Covington, KY 41011	859-431-8717
<u>Bethany House</u>	4769 Reading Rd, Cincinnati, OH 45237	 513-381-7233 (SAFE)
<u>Found House's Emergency Shelter Program</u>	990 Nassau St, Cincinnati, OH 45206	 513-381-7233 (SAFE) 513-471-1100
<u>Heart House Inc</u>	6815 US-50 Aurora, IN 47001	812-926-4890

Facilities for Youth

Facility	Address	Phone Number
<u>Homeward Bound Shelter (Ages 11-17)</u>	13 E 20th St, Covington, KY 41014	859-491-8303 24/7 line: 859-581-1111
<u>Lighthouse Youth & Family Services Sheakley Center for Youth (Ages 18-24)</u>	2314 Iowa Ave, Cincinnati, OH 45206	 513-381-7233 (SAFE) 513-569-9500
<u>Lighthouse Youth & Family Services Mecum House (All Youth Welcome)</u>	2522 Highland Ave, Cincinnati, OH 45219	513-961-4080

STREET OUTREACH

Assistance That Comes to You

Street outreach brings trained workers into the community to connect people experiencing homelessness with shelter, support, and other resources.

PATH Team

Projects for Assistance in Transition from Homelessness



513-814-3886



gcbhs.com/homeless-services

Provides outreach to people experiencing homelessness or at risk of homelessness who also have mental health or substance use concerns. Connects individuals with behavioral health services, housing, and other community supports to help address immediate needs.

GeneroCity 513



513-498-6192



generocity513.org

Provides street outreach in Cincinnati's Central Business District, connecting people experiencing homelessness with resources, employment support, and other services.

Lighthouse Youth & Family Services



513-487-6705



lys.org/services/



Youth Crisis Line: 513-961-4080

Provides street outreach to youth experiencing homelessness or housing instability and connects them with crisis support, shelter, and other resources.



PARTNER VIOLENCE SHELTERS

Confidential, Healing Settings

YWCA Cincinnati

24 Hour Hotline

513-872-9259



513-436-3606

**Cincinnati:** 513-241-7090**Hamilton:** 513-856-9800**Eastern Area:** 513-753-7281

Safe Passage

24 Hour Helpline

877-733-1990

"hopechat" to
877-733-1990 9am – 9pm**Domestic Violence**

812-933-1990

Sexual Assault

812-932-SAFE (7233)

Women Helping Women

24 Hour Hotline513-381-5610 (call or text)

Ion Center

24 Hour Hotline

859-491-3335 (call or text)

SAFE on Main

24 Hour Crisis line

888-860-4084

FOOD PROGRAMS

Free Meal Services

Location	Offerings
<u>Our Daily Bread</u> 1730 Race St, Cincinnati, OH 45202 513-621-6364	DINING ROOM 8:30 AM-11:30 AM, Monday-Friday TO-GO MEALS 8:30 AM-11:45 AM, Monday-Friday SOCIAL CENTER 8:00 AM-2:00 PM Monday-Thursday 8:00 AM-Noon on Fridays Bathrooms, wifi, space to relax, a guest phone, and limited power outlets to charge devices.
<u>Saint Anthony Center</u> 1615 Republic St, Cincinnati, OH 45202 513-549-0542	Monday-Friday: Breakfast : 7:30 AM-8:30 AM Bag lunch available, if desired Dinner: 4:30 PM-5:30 PM
<u>Queen City Kitchen</u> 2386 Kemper Ln, Cincinnati, OH 45206 (In the Basement of the Walnut Hills Baptist Church) 513-961-1983	HOT MEALS Tuesdays-Thursdays: 12:00 PM-1:30 PM Saturday: 12:00 PM - 1:00 PM Sunday: 2:00 PM - 3:00 PM CHOICE PANTRY HOURS Tuesday + Thursday: 12:00 PM - 1:30 PM
<u>Christ Church Cathedral</u> 318 E 4th St, Cincinnati, OH 45202	Known as 'The 5000 Club' Tuesdays from 5:00 PM - 6:00 PM

FOOD PROGRAMS

Location	Offerings
<u>City Gospel Mission</u> 1805 Dalton Ave, Cincinnati, OH 45214 513-241-5525	Dinner is served at 7:00 p.m and is open to men, women and children from the community.
<u>Prince of Peace Lutheran Church</u> 1528 Race St, Cincinnati, OH 45202	Wednesday's 6:00 PM Saturday: 7:30 AM Sunday 6:30 AM
<u>Parish Kitchen</u> 1561 Madison Ave, Covington, KY 41011 (Corner of 16th & Madison) 859-581-7745	Everyday 11 :30 AM - 1:30 PM

Hamilton County Job & Family Services



1701 Patricia McCollum Way, 45237

 **513-946-1000**

 **hcjfs.org | Benefits.Ohio.gov**

Assists residents with food, medical, cash, and child-care benefits.

Applications are available through the Ohio Benefits portal.

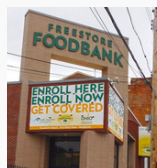
FOOD ACCESS

Meeting Everyday Food Needs


FREE STORE FOODBANK

Choice Pantries

These markets act like a grocery store where customers choose from available selections.



Liberty Street Market

112 E Liberty St
Cincinnati, Ohio 45202

Monday-Friday
8:00 AM - 4:00 PM



Bea Taylor Market

3401 Rosenthal Wy,
Cincinnati, OH 45204

Tuesday-Friday
9:00 AM - 5:00 PM
Saturday
10:00 AM - 3:00 PM



Food Access Points

Scan the code to direct you to a chart with a list of dates, times and locations of upcoming distributions.

Convenient Search

 **orelink.org** has all the resources available to help you find a hot meal or food pantry nearby. Scan the QR code to access their complete list of locations throughout Ohio.





HEALTH & DENTAL CLINICS

All Patients Welcome

**NeighborHub Health**

40 E McMicken Ave, Cincinnati 45202



513-386-7899

neighborhubhealth.org**The HealthCare Connection**

1401 Steffen Ave, Cincinnati, OH 45215



513-554-4100

healthcare-connection.org

City of Cincinnati Primary Care Health Centers

**Central Scheduling** 513-357-7320

Operates 6 health centers providing primary care and other health services, with insurance and sliding-fee options.

Talbert House Primary Care

Central Scheduling for All Clinics 513-242-7164

Provides primary medical care, preventive services, chronic disease management, and connections to behavioral health and other supports.

Walnut Hills	Western Hills	Avondale
2621 Victory Parkway 45206	4966 Glenway Ave. Ste. 112 45238	510 Oak Street 45219

Crossroad Health Center

Provides primary medical, dental, behavioral health, and support services.

Over-The-Rhine	Mt. Auburn	Western Hills	Harrison
5900 Glenway Ave, 45205  513-381-2247	270 Southern Ave, 45219  513-363-5622	2170 Anderson Ferry Rd. 45238  513-922-3936	10450 New Haven Rd. 45030 Suite 3  513-397-5888

SUBSTANCE USE & BEHAVIORAL HEALTH

Connecting to Support

These programs provide outreach, care coordination, and connections to treatment, behavioral health, recovery, and other supportive services.

Hamilton County Quick Response Team



 **513-946-4325**

 hamiltoncountyohio.gov

Provides outreach and care coordination for people experiencing substance use, mental health, homelessness, and other unmet social needs. The team helps connect individuals with treatment, recovery support, housing, benefits, and other community resources.

Hamilton County HopeLine



 **513-203-2140**

 thehopelineoc.org

Provides free, personalized support for people navigating substance use concerns. Hopeline helps people explore treatment and recovery options, connect with appropriate community resources, and work through barriers such as transportation that may make it harder to access services.

AIM Team After Hours Individualized Mobile Engagement



 **24/7 Hotline 513-620-RING (7464)**

 addictionservicescouncil.org/aim

Provides rapid response for people experiencing substance use-related concerns. The team can help identify available options, reduce barriers to care, and coordinate transportation so individuals can move more quickly from a point of crisis or readiness into services.

SUBSTANCE USE

Treatment & Recovery Services



Center for Addiction Treatment

830 Ezzard Charles Dr, Cincinnati, OH 45214

 **513-381-6672**



Woodhaven Residential Treatment Center

1 Elizabeth Pl, Dayton, OH 45417

 **937-813-1737**



DeCoach

Various Locations

 **513-448-1117**



Lumiere

Various Locations

 **513-714-3400**



Transitions

Multiple Facilities

 **859-491-4435**



First Step Home

2203 Fulton Ave,
Cincinnati, OH 45206

 **513-961-4663**



Ethan Crossing Addiction Treatment Center

2317 E Home Rd,
Springfield, OH 45503

 **937-817-4095**



Community Health Alliance - Sojourner Recovery Services

1430 University Blvd,
Hamilton, OH 45011

 **513-896-8300**

ASSESSMENT & STABILIZATION

Behavioral Health Services**Beckett Springs**

8614 Shepherd Farm Dr, Cincinnati, OH 45069

513-942-9500

Mental health and substance use treatment for adults needing stabilization and ongoing support.

Engagement Center

510 Oak Street Cincinnati, OH 45219

513- 338-8738 (Option 1 for available beds)

Triage and treatment connection for people experiencing opioid dependence.

REST

Resources to Establish Stabilization & Treatment

24/7 resource center providing stabilization, treatment and housing connections, and transportation coordination tailored to individual needs.

**MEN'S CENTER**5900 Glenway Ave,
Cincinnati, OH 45205
 513-801-0573
**WOMANS' CENTER**5856 Glenway Ave,
Cincinnati, OH 45205
 513-704-6089
Sun Behavioral Health

820 Dolwick Dr, Erlanger, KY 41018

859-429-5188

Crisis stabilization with 24 hour assessments for Substance Use Disorder & Psychiatric treatment.

HOSPITAL-BASED

Inpatient Mental Health Care



UC Psychiatric Crisis Services

24/7 psychiatric & mobile crisis response

Psychiatric Emergency Services (PES) **Mobile Crisis**

3200 Burnet Ave. Cincinnati, 45229
North Entrance, Level A

 513-584-5098

 513-584-8577



Glenwood Behavioral Health

2446 Kipling Ave. Cincinnati, OH 45239

 513-866-2220

Provides inpatient, partial hospitalization, and intensive outpatient treatment for adolescents and adults facing mental health and co-occurring substance use challenges.



Blueridge Vista Behavioral Hospital

5500 Verulam Ave, Cincinnati, OH 45213

 513-841-3018

Mental health treatment for adults 18+, including inpatient care, day programs, and intensive outpatient services. Support for substance use may also be available.

CELL PHONES & LEGAL INFORMATION

Stay Connected with Lifeline

Safe Link

SafeLink
WIRELESS®

1-800-Safelink (723-3546)

Assurance Wireless

assurance
wireless

1-888-521-5880

Access Wireless

access WIRELESS

1-866-594-3644

Entouch Wireless

enTouch WIRELESS
POWERED BY BOOMERANG WIRELESS

614-466-3292

StandUp Wireless

standup
WIRELESS

1-800-544-4441

Q Link Wireless

QLINK
WIRELESS

1-855-754-6543

Legal Information

Legal Aid Society of Greater Cincinnati

 513-241-9400

 lascinti.org/get-help

Free civil legal assistance for eligible residents involving housing, benefits, debt, family matters, consumer issues, and other noncriminal concerns.

Hamilton County Help Center

 513-946-5650

 cincyhelpcenter.org

Legal information and limited assistance for people representing themselves in matters involving eviction, small judgments, and other court issues.

REENTRY SERVICES

Returning Citizens

Hamilton County Office of Reentry

138 E Court St #101, Cincinnati, OH 45202



513-946-4304



hamiltoncountyohio.gov/reentry

Connects residents to ID, benefits, food, housing, health care, employment and other reentry support.



Fresh Start Clinic, Hamilton County Public Defender

230 E 9th St #2000, Cincinnati, OH 45202



513-946-3666



hamiltoncountypd.org/fresh-start

Helps eligible residents explore record sealing and expungement, with clinics available by appointment.



Ohio Justice & Policy Center, Second Chance Team

215 E 9th St, Cincinnati, OH 45202



513-421-1108



ohiojpc.org

Provides free legal help with criminal-record barriers, including CQEs, pardons, and reentry.



Center for Employment Opportunities (CEO)

800 Bank St, Cincinnati, OH 45214



513-946-4304



ceoworks.org/cincinnati

Provides employment and reentry services for people recently released from incarceration.



VoteRiders ID Help



866-432-8683



voteriders.org

Provides free help obtaining identification and documents, including financial or logistical support.



SHOWERS, LAUNDRY & HAIRCUTS

Restoring Dignity

Mary Magdalen House

📞 513-721-4811

1629 Republic St, Cincinnati, OH 45202

Monday - Friday 8:30 AM - 4 PM

Saturday 8:30 AM - NOON

Offers guests private showers, toilets and vanities and all the toiletries they need to shower or shave.



Laundry Love Cincinnati

Free laundry services for low/no-income and unhoused individuals or families. Covers all washing and drying machine fees.



Scan for up-to-date locations, dates, and times.

Current Locations

City Limits - Kemper Ln.	3rd Saturday	10:00 AM - 12:00 PM
Super Laundry - Harrison Ave.	2nd Wednesday	6:00 PM - 8:00 PM

Haircuts From the Heart

📞 513-761-1697

DAY	TIME	SITE
3rd Mondays	9 AM - 12 PM	1146 Bank Street, 45214
1st & 3rd Tuesdays	9:30 AM - 12:30 PM	4230 Hamilton Ave, 45223
EVERY Thursday	9 AM - 12 PM	11345 Century Cir W, 45246
LAST Friday	10 AM - 1 PM	One-Stop Resource Center See One Stop website

WORK

Employment Services



Ohio Means Jobs

1740 Langdon Farm Road, Cincinnati, OH 45237

📞 513-810-4570 🌐 ohiomeansjobs.ohio.gov

Free coaching, resume and interview help, training resources, hiring events, and job-search support.



Cincinnati Works

708 Walnut St. Cincinnati, OH 45202

📞 513-744-9675 🌐 cincinnatiworks.org/members

Workforce coaching, job connections, career advancement and financial coaching.



QuickPro Staffing

100 Crowne Point Pl
Cincinnati, Ohio 45241

📞 513-468-JOBS



CityLink Center

800 Bank St,
Cincinnati, OH 45214

📞 513-301-1627



Ohio Valley Goodwill Industries

10600 Springfield Pike
Cincinnati, OH 45215

📞 513-771-4800



Mercy Neighborhood Ministries

1602 Madison Rd
Cincinnati, OH 45206

📞 513-751-2500



Cincinnati Interfaith Workers Center

215 E 14th St
Cincinnati, OH 45202

📞 513-621-5991



Urban League of Greater Southwestern Ohio

3458 Reading Rd
Cincinnati, OH 45229

📞 513-281-9955

PET CARE

Keeping Pets Safe & Supported

Veterinary Care & Food Assistance



📞 513-761-7387 🌐 pincincinnati.org

Provides affordable veterinary care for eligible pet owners, including preventive care, vaccinations, medications, and surgeries.

Pets in Need of Greater Cincinnati

520 W. Wyoming Ave. 45215



📞 513-541-7387 🌐 cincinnatianimalcare.org

Provides animal shelter services, including food assistance, low-cost vaccines, microchipping, licensing, lost-pet help, and rehoming.

Cincinnati Animal CARE

3949 Colerain Ave. 45223



📞 513-541-6100 🌐 spcacincinnati.org/

Provides free pet food and supplies during hardship

Current Locations

520 W Wyoming Ave. 45215	Wednesdays	10 AM - NOON
11471 Deerfield Rd, 45242	Thursdays	1 PM - 4 PM

SPCA Cincinnati Chow Now Pantry

Short-Term Pet Shelter

Provides free temporary pet care for people experiencing homelessness, domestic violence, hospitalization, substance use concerns, trafficking, or crises.



Found House Pet Support Program

📞 513-471-1100

🌐 foundhouse.org/pets



Paw in Hand Project

📞 513-400-5886

🌐 pawinhandproject.org

GENERAL SERVICES

Support for Everyday Needs



St. Vincent de Paul Cincinnati

📞 513-421-0602 🌐 svdpcincinnati.org/get-help

1146 William L. Mallory, Sr. St., Cincinnati, OH 45214

Provides assistance with food, clothing, furniture, rent, utilities, and other basic needs. Services are available through the Neyer Outreach Center and locations throughout Greater Cincinnati. Call or visit the website to find the services available for your area.



The Salvation Army

📞 513-762-5660 🌐 salvationarmy.org

120 E. Central Parkway, Cincinnati, OH 45202

Provides emergency assistance with food, rent, utilities, transportation, and other basic needs. Services are offered through several Greater Cincinnati locations and may vary by area. Call to find the location and programs available for your neighborhood.



The Healing Center

📞 513-346-4080 🌐 healingcentercincinnati.org

11345 Century Circle W., Cincinnati, OH 45246

Offers food, clothing, health services, employment and financial programs, classes, and connections to community resources.



**Community
Action Agency**
CINCINNATI | HAMILTON COUNTY

Community Action Agency

📞 513-569-1840 🌐 cincy-caa.org

1740 Langdon Farm Rd., Cincinnati, OH 45237

Connects individuals and families with utility assistance, employment, early childhood programs, and other supports.

COMMUNITY WIDE RESOURCES



HAMILTON COUNTY
PUBLIC HEALTH

Hamilton County Public Health

**Mail Order Naloxone &
Fentanyl Test Strips**



Text NARCAN or FTS
to 844-734-4081



Harm Reduction Ohio

**Mail Order Naloxone &
Fentanyl Test Strips**



harmreductionohio.org



Caracole

Vending Machine



4138 Hamilton Avenue
Cincinnati, OH 45223

Daily 24/7 Access

Located outside rear entrance
First-time participants
call 513-399-6969 & complete
brief sign-up survey



SOAR Initiative

**Mail Order Fentanyl
Test Strips**



[thesoarinitiative.org/
/get-free-test-strips](https://thesoarinitiative.org/get-free-test-strips)